

PSL CHOSEN TO BUILD REVAMPED APPLICATION DUE TO STRONG COMMUNICATION AND TECHNICAL SKILLS

Over the course of the engagement, the PSL team excelled at communicating cross-culturally and raising issues early. The teams implemented automated testing and quality control as an integral part of the development process in order to produce a robust, bug-free application.



I have worked with many offshore vendors over the years. To be working with PSL on a large and complex undertaking, and be able to say that in 36 months things have flowed smoothly and that we have had no negative issues at all, is truly remarkable.

Client's Vendor Manager

Results:

- Automated testing at GUI levels
- Quality control shifted left
- Cross-cultural communication across 150 members
- Revamped application
- Proactive problem solving

The Challenge:

Always looking to stay ahead of its competition, the client sought a nearshore service provider that could completely rewrite a large and successful application in a highly collaborative fashion. The client has enabled over 20,000 customers to leverage complex technology to drive business performance, so the stakes were high when finding a partner to create a viable, robust application.

After exploring more than 20 vendors and engaging in a pilot prototype with those chosen as finalists, the client selected PSL as its nearshore development partner due in large part to PSL's technical depth, commitment to the project, and convenient same time-zone location. The size of the project necessitated the inclusion of other partners to complement the overall team.

PSL

Tech Stack:

 relationalDB

 JS JavaScript

{ SaaS web apps }

 spring

 Ext JS

{ SOA }

 HTML

 Java EE

The Solution:

Throughout the project, PSL worked on implementing quality control processes in parallel to development tasks, not simply leaving them as end steps in the product life cycle. To assure world-class quality and maintainability, PSL used the SCRUM process to incorporate automatic testing “under the hood” and at the GUI levels.

Project success required that PSL manage interactions with multicultural peers, communicating in a respectful, forthwith manner showcasing excellent English skills. The participating teams were located in France, the US, Colombia and the Ukraine, making strong communication a vital component of building a high-quality application. Throughout the project, the PSL team was recognized for conducting personable interactions with all peers and a willingness to share and receive ideas and feedback.

The engagement lasted 60 months and lead to the successful launch of the new application, PSL continues to deliver maintenance and testing services for the application.



Need a reliable, cost-effective partner to make your software ideas a reality?

Contact PSL at contact@pslcorp.com today.

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